AMENDMENTS OF THE CLAIMS

This listing of the claims will replace all prior versions and listings of claims in the application:

Listing of Claims

1-60 (Canceled).

61. (Currently Amended) A method for generating a virtual representation of one of a plurality of devices for a remote user access device using a template document comprising:

associating each of the plurality of devices with respective display components;

selecting a template document from a plurality of template documents based on the remote user access device type associating each of a plurality of user access device types with respective templates documents, wherein each of the template documents:

comprises a layout specifying an arrangement of display components, and

supports the plurality of devices;

determining the remote user access device type;

selecting a template document associated with

the determined user access device type;

retrieving [[a]] $\underline{\text{at least one}}$ display component for the device;

inserting the <u>at least one</u> display component into the selected template document; and

generating the virtual representation for the device using the selected template document.

- 62. (Previously Presented) The method of claim 61 wherein the template document is retrieved from a remote database.
- 63. (Previously Presented) The method of claim 61 wherein the template document is retrieved from the device.

64. (Cancelled)

- 65. (Currently Amended) The method of claim 64 wherein the template document is further selected based on display language.
- 66. (Previously Presented) The method of claim 61 wherein the at least one display component corresponds to a component on the device.
- 67. (Previously Presented) The method of claim 61 wherein the at least one display component does not correspond to a component on the device.
- 68. (Currently Amended) A system for generating a virtual representation of one of a plurality of devices for a remote user access device using a template document comprising:

means for associating each of the plurality of devices with respective display components;

means for selecting a template document from a plurality of template documents based on the remote user access device type, associating each of a plurality of user access device types with respective templates documents wherein each of the template documents:

comprises a layout specifying an arrangement of display components, and

supports the plurality of devices;

means for determining the remote user access

device type;

means for selecting a template document associated with the determined user access device type;

means for retrieving [[a]] $\underline{\text{at least one}}$ display component for the device;

means for inserting the <u>at least one</u> display component into the <u>selected</u> template document; and means for generating the virtual representation for the device using the selected template document.

- 69. (Previously Presented) The system of claim 68 wherein the template document is retrieved from a remote database.
- 70. (Previously Presented) The system of claim 68 wherein the template document is retrieved from the device.

71. (Cancelled)

- 72. (Currently Amended) The system of claim 71 wherein the template document is further selected based on display language.
- 73. (Previously Presented) The system of claim 68 wherein the at least one display component corresponds to a component on the device.

- 74. (Previously Presented) The system of claim 68 wherein the at least one display component does not correspond to a component on the device.
- 75. (Currently Amended) A system for generating a virtual representation of one of a plurality of devices for a remote user access device using a template document comprising:

a processor programmed to:

associate each of the plurality of devices with respective display components;

plurality of template documents based on the remote user access device type associate each of a plurality of user access device types with respective templates documents, wherein each of the template documents:

comprises a layout specifying an arrangement of display components, and

supports the plurality of devices;

determine the remote user access device

type;

the determined user access device type;

retrieve [[a]] <u>at least one</u> display component for the device;

insert the <u>at least one</u> display component into the selected template document; and

 $\label{eq:generate} \text{generate the virtual representation for}$ the device using the $\underline{\text{selected}}$ template document.

76. (Previously Presented) The system of claim 75 wherein the template document is retrieved from a remote database.

77. (Previously Presented) The system of claim 75 wherein the template document is retrieved from the device.

78. (Cancelled)

- 79. (Currently Amended) The system of claim 78 wherein the template document is further selected based on display language.
- 80. (Previously Presented) The system of claim 75 wherein the at least one display component corresponds to a component on the device.
- 81. (Previously Presented) The system of claim 75 wherein the at least one display component does not correspond to a component on the device.